

## Resource Center

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# Using Your "My Account" page In the Storefront



Seth

5 months ago · Updated

Your "My Account" page in the Storefront is where you'll find your OpenGov PLC applicant profile as well as information such as your required actions (tasks), messages, past and present applications, and permit and license documents issued to you. You can find this page by [logging into the Storefront](#) and clicking on the "My Account" button on the top right corner of the page.

City of ViewPoint

My Account

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## Online Service Center

Access service information and apply online – all from here.

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- Once you have entered the "My Account" screen, you have the ability to see a high level overview of all your information. The screenshot below shows an example of your dashboard screen, which will show your Actions Required as well as some of your recent activity.

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John Citizen

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Applications

	<div>Electrical Permit</div> <div>320 Congress Street, Boston, MA 02210</div>	Draft
	<div>Building Permit</div> <div>10 Main Street, Medford, MA 02155</div>	Draft
	<div>Building Permit 101</div> <div>10 Magazine Street, Cambridge, MA 02139</div>	Oct 09, 2019
View All		

- If you click on any of the options on the left side of the screen, you will see all of your past work pertaining to the field you choose. For instance, if you click on "Applications" you'll see all of your past applications (see screenshot below for example). Accordingly, if you click on "Payments" you'll see your payment history, if you click on "Inspections" you'll see your Inspection history, etc.

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ID	Type	Location	Date Created	Status
-	Electrical Permit	320 Congress Street Boston, MA 02210		Draft
-	Building Permit			Draft
101	Building Permit	10 Magazine Street 	Oct 9, 2019	Active

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