Community   Submit a request

Resource Center
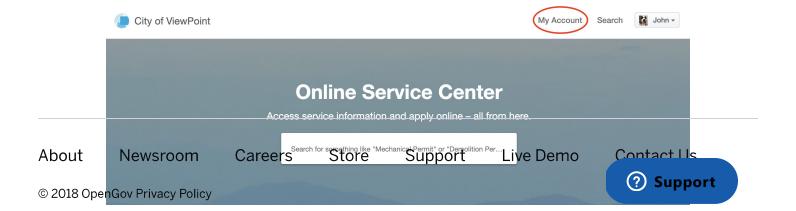
🔍 Search

Using Your "My Account" page In the Storefront
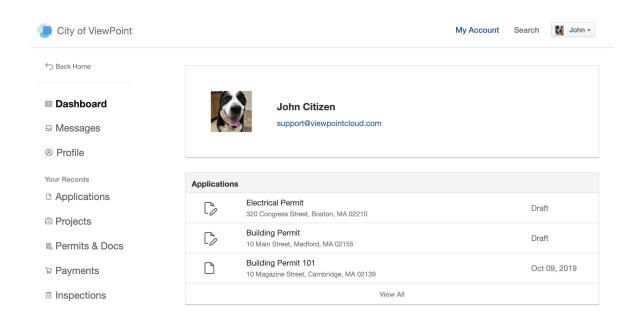
Seth
5 months ago · Updated

Your "My Account" page in the Storefront is where you'll find your OpenGov PLC applicant profile as well as information such as your required actions (tasks), messages, past and present applications, and permit and license documents issued to you. You can find this page by logging into the Storefront and clicking on the "My Account" button on the top right corner of the page.
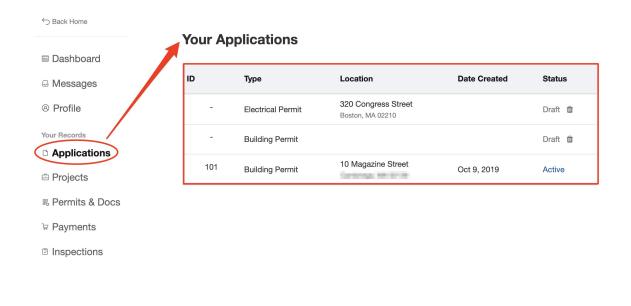
City of ViewPoint   My Account   Search   John ⌄

Online Service Center
Access service information and apply online – all from here.

Search for something like "Mechanical Permit" or "Demolition Per...

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❓ Support

• Once you have entered the "My Account" screen, you have the ability to see a high level overview of all your information. The screenshot below shows an example of your dashboard screen, which will show your Actions Required as well as some of your recent activity.

• If you click on any of the options on the left side of the screen, you will see all of your past work pertaining to the field you choose. For instance, if you click on "Applications" you'll see all of your past applications (see screenshot below for example). Accordingly, if you click on "Payments" you'll see your payment history, if you click on "Inspections" you'll see your Inspection history, etc.

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