



TOWN OF MARSHFIELD
OFFICE OF THE TREASURER-COLLECTOR
870 MORaine STREET
MARSHFIELD MA 02050

FREQUENTLY ASKED COVID-19 QUESTIONS ANSWERED BELOW

Is there someone working today?

The Treasurer-Collector office has been open and responding to residents each day during the crisis and ensuring the Town has the resources it needs to provide safety and services. We will continue this mission.

You may always email questions to pdellorusso@townofmarshfield.org this will get you a response very quickly.

BEST WAYS TO PAY YOUR BILLS:

- Please visit our website and select the "FIND IT FAST" option
- Next select online bill payments and enter your bill information
- If you do not have your bill information, please email pdellorusso@townofmarshfield.org and the Treasurer will make sure you are responded to within 24 hours
- You may also call the main line at 781-834-5548 and someone will return your call within 24 hours as we have limited staff
- You may mail in your payments with the remittance coupon
- You may drop your payment off in the mail drop slot located near the handicap ramp at the front of Town Hall when you walk up from the parking lot. You may call for further instructions.
- You may also mail your payments to 870 Moraine Street, Marshfield MA, 02050 Attn: Collector

REAL ESTATE TAXES:

- The tax deadline for quarter four (4) real estate bills will not be changed from its deadline of May 1st.
- If a resident has been impacted by the COVID-19 virus they may like all other delinquent tax payers set up a re-payment plan with the Tax office.
- All payments must be current by 6-30-20 by vote of the Board of Selectman. Any payment not received by then will be subject to interest.
- If you do not notify the tax office of your inability to pay you will be assessed interest and fees in accordance with the Law which states interest and fees can accrue after 5-1-2020.
- There will be no refunds of any interest or demands
 - You must show proof of your COVID-19 impact i.e. unemployment application and acceptance and or termination notice or close of business. The Treasurer will examine each request for a hardship arrangement on a case by case basis in accordance with the Board of Selectman Vote.
- The Town will be issuing demand and bills normally and it is the responsibility of the homeowner to show proof of hardship.

UTILITY BILLS:

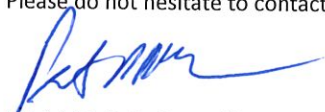
- The deadlines for the utilities bills are 30 days after issuance
- The Town of Marshfield in line with the Governor's Order will not be terminating utility services until an undetermined time after 6-30-2020.
- All balances must be current by 6-30-2020
- Failure to pay your bill will result in the utility charges being added to your tax bill as a utility lien next year while incurring interest and fees per MGL.
- There will be no refunds of any interest or demands
 - You must show proof of your COVID-19 impact i.e. unemployment application and acceptance and or termination notice or close of business. The Treasurer will examine each request for a hardship arrangement on a case by case basis in accordance with the Board of Selectman Vote.
- If you do not notify the tax office of your inability to pay you will be assessed interest and fees in accordance with the Law.
- If a resident has been impacted by the COVID-19 virus they may like all other delinquent tax payers set up a re-payment plan with the Tax office.
- The Town will be issuing demand and bills normally and it is the responsibility of the resident to show proof of a hardship.

EXCISE TAXES:

- Excise taxes will not be sent to collections until 6-30-2020
- Excise taxes issued after 3-20-20 will not receive demands until 6-30-2020
- Marshfield Excise tax bills were issued prior to the Declaration of emergency and are not subject to hardship waivers by law.
 - However Marshfield will if a resident is able to show proof of a COVID-19 impact i.e. unemployment application and acceptance and or termination notice or close of business. The Treasurer will examine each request for a hardship arrangement on a case by case basis in accordance with the Board of Selectman Vote.

The Treasurer's Office looks forward to remaining open for business and is here to help any resident who needs it and will remain fair and consistent while understanding the unique situations of all.

Please do not hesitate to contact the office for anything and we will get you the answers you're looking for!!!



Patrick D. Dello Russo JR.
Treasurer Collector
Town of Marshfield
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339-933-9509